**Shelter WA | Local Government Homelessness Knowledge Hub**

**LGA:** City of Wanneroo   
**Resource Type:** Staff Protocols – Homelessness   
**Title:** Responding to Homelessness Management Procedure   
**Submission date:** 11 September 2024

The City of Wanneroo’s internal management procedure outlines the broad objectives that the City aims to achieve for people at risk of or experiencing homelessness. This document reflects the City’s whole-of-organisation coordinated, collaborative and compassionate approach along with different service units’ roles and responsibilities when responding to people experiencing or at risk of homelessness. The City of Wanneroo is also developing processes (containing operational details) to guide staff on what to do when responding to different homelessness situations.

For more information, please email:   
  
City of Wanneroo Community Development   
[communitydevelopment@wanneroo.wa.gov.au](mailto:communitydevelopment@wanneroo.wa.gov.au)